

Contract Number 177403

AMENDMENT TO STATE OF OREGON PERSONAL/PROFESSIONAL SERVICES CONTRACT

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This is amendment number **03** to Contract Number **177403** between the State of Oregon, acting by and through its Oregon Department of Human Services, hereinafter referred to as "**ODHS**," and

Elite Care Oatfield Estates LLC 4444 SE Oatfield Hill Road Milwaukie, Oregon97267 Attention: Raeann Voorhies Telephone: 503-348-8587

E-mail address: RVoorhies@elitecare.com

hereinafter referred to as "Contractor."

- 1. This amendment shall become effective on the date it is approved in writing by the Oregon Department of Justice, provided it is (i) when required, approved in writing by the Oregon Department of Administrative Services, and (ii) is signed by all parties, regardless of the date of the parties' signatures.
- **2.** The Contract is hereby amended as follows:
 - a. Exhibit A, Part 1, Statement of Work, Section 1.s. only, to read as follows: language to be deleted or replaced is struck through; new language is underlined and bold.
 - **s. "Target Group"** means any group of Individuals who meet all of the following documented criteria prior to admission and have received approval for admission:
 - (1) Eligible for Medicaid Long-Term Care Services pursuant to Oregon Administrative Rules Chapter 411, Division 015.
 Individuals who are covered by Extended Waiver Eligibility as defined in OAR 411-015-0005 do not qualify for this Contract; and

- (2) Currently residing in a nursing facility, being discharged from Oregon State Hospital or Department of Corrections, in the process of a court ordered eviction, or at risk for nursing facility placement or houseless; and
- (3) Has a history of unsuccessful placements or service needs that make it difficult to secure a standard placement; and
- (4) Has documentation from two different sections a., b., c., or d. as follows:
 - a) Has current or past addiction to prescription narcotics, alcohol or sustances which are illegal at federal and/or state levels:
 - (4)**b**) Has a history of or currently exhibiting one of the following:
 - a)1. Dangerous or criminal behavior resulting in hospitalization, criminal charges; injury to self or others;
 - b)2. Physical or sexual aggression towards others;
 - e.3. Inability to regulate emotions with disruptive, agitated and intrusive behaviors;
 - d.4. Verbally aggressive behaviors that have resulted in a valid move out notice from other long term facilities;
 - e.5. History of generating false memories, resulting in inaccurate or distorted reporting of events and leading to allegations against others;
 - **f.6.** Behaviors creating biohazardous situations, which lead to unsanitary or dangerous environments; or
 - g.7. Frequent self-harm behaviors or threat of self-harm;
- (5) Has current or past addiction to prescription narcotics, alcohol or substances which are illegal at federal and/or state levels and require additional care planning and staff training; or
 - (6)c) Requires 2-person full assist with transfers regularly or after a regularly scheduled treatment; or
 - (7)d) Clinical Treatment Plan developed by a licensed medical professional to manage a long term medical condition which includes one of the following:
 - a)1. Injectable medications that frequently require readjustment of the dosage due to changes in the client's condition;
 - b)2. Injectable medication that cannot be delegated;

- e)3. Wound care that requires care multiple times a week by a registered nurse or by a caregiver that has been delegated by a register nurse.
- d)4. Receives medication or nutrition through a Gastrostomy Tube (Gtube), Percutaneous Endoscopic Gastrostomy (PEG) tube or Total Parenteral Nutrition (TPN)
- e)5. Regularly requires digital stimulation.
- Has a physician's order to be repositioned several times in a 24 hour period
- (5) Documentation of multiple care needs in only section b. 1-7 or in only section d. 1-6 will not qualify the consumer.
- b. Exhibit A, Part 2, Payment and Financial Reporting, Section 1.a. only, to read as follows: language to be deleted or replaced is struck through; new language is underlined and bold.
 - a. Contractor shall be paid as follows:
 - (1) As consideration for the services provided by the Contractor for the time period of September 1, 2022, to December 31, 20232024, unless otherwise amended, ODHS will pay to the Contractor:
 - \$17,349.00 prorated per month per Individual for up to 30 Individuals at any one time during the term of this Contract.
 - (2) As consideration for the service provided by the Contractor for the time period of January 1, 2024, through June 30, 2024, unless otherwise amended, ODHS will pay to the Contractor:
 - \$16,715.00 prorated per month per Individual for up to 30 Individuals at any one time during the term of this Contract.
 - (3) As consideration for the service provided by the Contractor for the time period of July 1, 2024, through the end of the Contract, unless otherwise amended, ODHS will pay to the Contractor:
 - \$17,551.00 prorated per month per Individual for up to 30 Individuals at any one time during the term of this Contract.
- 3. Contractor shall comply with all federal, state and local laws, regulations, executive orders and ordinances applicable to Contractor and the Contract. ODHS' performance under the Contract is conditioned upon Contractor's compliance with the obligations of contractors under ORS 279B.220, 279B.230 and 279B.235, which are incorporated by reference herein.
- 4. Except as expressly amended above, all other terms and conditions of the original Contract and any previous amendments are still in full force and effect. Contractor certifies that the representations, warranties and certifications contained in the original

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Contract Number 177403

AMENDMENT TO STATE OF OREGON PERSONAL/PROFESSIONAL SERVICES CONTRACT

You can get this document in other languages, large print, braille, or a format you prefer free of charge. Contact the Contract Administrator at the contact information found on page one of the original Contract, as amended. We accept all relay calls.

This is amendment number **02** to Contract Number **177403** between the State of Oregon, acting by and through its Oregon Department of Human Services, hereinafter referred to as "**ODHS**," and

Elite Care Oatfield Estates LLC 4444 SE Oatfield Hill Road Milwaukie, Oregon 97267 Attention: Raeann Voorhies Telephone: 503-348-8587

E-mail address: **RVoorhies@elitecare.com**

hereinafter referred to as "Contractor."

- 1. This amendment shall become effective on the later of: (I) January 1, 2024 provided it is (i) approved in writing by the Oregon Department of Justice on or before such date, and (ii) when required, approved in writing by the Oregon Department of Administrative Services, and (iii) is signed by all parties, regardless of the date of the parties' signatures; or (II) the date this amendment is approved in writing by the Oregon Department of Justice, provided it is (i) when required, approved in writing by the Oregon Department of Administrative Services, and (ii) is signed by all parties, regardless of the date of the parties' signatures.
- **2.** The Contract is hereby amended as follows:
 - a. Effective January 1, 2024, Section 3., "Consideration.", Subsection a. only, to read as follows: language to be deleted or replaced is struck through; new language is <u>underlined and bold</u>.
 - a. The maximum, not-to-exceed compensation payable to Contractor under this Contract, which includes any allowable expenses, is \$6.856,325.00
 \$8,736,917.00
 ODHS will not pay Contractor any amount in excess of the not-to-exceed compensation of this Contract for completing the Work; and

will not pay for Work performed before the date this Contract becomes effective or after the termination or expiration of this Contract. If the maximum compensation is increased by amendment of this Contract, the amendment must be fully effective before Contractor performs Work subject to the amendment.

b. Effective January 1, 2024, Exhibit A, Part 1, Statement of Work, initial paragraphs only, to read as follows: language to be deleted or replaced is struck through; new language is underlined and bold.

Contract Type: Residential Care Facility Specific Needs Contract

Contract Capacity: Not to exceed capacity of 1630 approved Contracted Residents (aka Individuals) at any one time during the term of this Contract.

Governing Administrative Rules: Contractor must adhere to the following governing rules, as applicable, while performing work under this Contract: Residential Care and Assisted Living Facilities Oregon Administrative Rules Chapter 411, Division 054; Medicaid Long-Term Care Service Administrative Rules Chapter 411, Division 015; Specific Needs Services Oregon Administrative Rules Chapter 411, Division 027 and all other applicable state and federal laws.

Elite Care Oatfield Estates Larch- Tabor House 4425 SE Oatfield Hill Rd Milwaukie, OR 97267

- Effective January 1, 2024, Exhibit A, Part 1, Statement of Work, subsection c. **1.s. only,** to read as follows: language to be deleted or replaced is struck through; new language is underlined and bold.
 - "Target Group" means any group of Individuals who meet all of the S. following documented criteria prior to admission and have received approval for admission:
 - (1) Eligible for Medicaid Long-Term Care Services pursuant to Oregon Administrative Rules Chapter 411, Division 015. Individuals who are covered by Extended Waiver Eligibility as defined in OAR 411-015-0005 do not qualify for this Contract; and
 - (2) Currently residing in a nursing facility, being discharged from Oregon State Hospital or Department of Corrections, in the process of a court ordered eviction, or at risk for nursing facility placement or houseless; and
 - Has a history of unsuccessful placements or service needs that (3) make it difficult to secure a standard placement; and
 - (4) Requires at least 2Has a history of or currently exhibiting one of the following:

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- a) <u>Dangerous or criminal behavior resulting in</u>
 <u>hospitalization, criminal charges; injury to self or</u>
 others;
- b) Physical or sexual aggression towards others;
- c) Inability to regulate emotions with disruptive, agitated and intrusive behaviors;
- d) Verbally aggressive behaviors that have resulted in a valid move out notice from other long term facilities;
- e) History of generating false memories, resulting in inaccurate or distorted reporting of events and leading to allegations against others;
- f) Behaviors creating biohazardous situations, which lead to unsanitary or dangerous environments; or
- g) Frequent self-harm behaviors or threat of self-harm;
- (5) Has current or past addiction to prescription narcotics, alcohol or substances which are illegal at federal and/or state levels and require additional care planning and staff training; or
- (6) Requires 2-person full assist with mobility transfers regulary or after a regularly scheduled treatment; or
 - b) Rehabilitation Plan developed by a licensed therapist including but not limited to a Physical Therapist,
 Occupational Therapist, Speech/Language Therapist or Recreation Therapist; or
- e)(7) Clinical Treatment Plan developed by a licensed medical professional to manage a long term medical condition which includes one of the following: for chronic disease management, including but not limited to a Primary or Specialty Physician, Psychologist, Psychiatrist, Licensed Clinical Social Worker or Certified Alcohol and Drug Counselor; or
 - a) Injectable medications that frequently require readjustment of the dosage due to changes in the client's condition;
 - b) Injectable medication that cannot be delegated;
 - c) Wound care that requires care multiple times a week by a registered nurse or by a caregiver that has been delegated by a register nurse.
 - d) Receives medication or nutrition through a
 Gastrostomy Tube (Gtube), Percutaneous Endoscopic
 Gastrostomy (PEG) tube or Total Parenteral Nutrition
 (TPN)

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- e) Regularly requires digital stimulation.
- f) Has a physician's order to be repositioned several times in a 24 hour period.
- d) Nursing assessment more than one day per week or has ongoing tasks of nursing that cannot be delegated; or
- e) Behavior Support Plan.
- d. Effective January 1, 2024, Exhibit A, Part 1, Statement of Work, section 2. only, to read as follows: language to be deleted or replaced is struck through; new language is <u>underlined and bold</u>.

2. Contractor's Services

- a. Contractor shall perform all Services in accordance with Residential Care and Assisted Living Facilities Oregon Administrative Rules Chapter 411, Division 054 and all applicable state and federal laws.
- b. Contractor must follow Home and Community Based Services
 and Setting and Person-Centered Service Planning OAR 411004-0000 through 411-004-0040 and the Individual's rights
 shall not be limited without informed written consent of the
 resident or their representative and approved by their case
 manager.
- b.c. ODHS Contract Administrator will act as ODHS liaison for all Contract oversight and technical assistance activities.
- e.d. Contractor shall notify the Contract Administrator and ODHS
 Designee within 10 days of any vacancy of Contractor's licensed nurses or facility Administrator. Contractor shall provide the Contract Administrator with a plan of how the vacancy will be covered and process for filling the position.
- d.e. Contractor shall ensure that all Individuals served under this Contract meet the Target Group requirements.
- e.<u>f.</u> Contractor shall notify the ODHS Designee of an unexpected and immediate absence of the Individual from the program. Examples of an unexpected and immediate absence include but not limited to:
 - (1) Involuntary Exit
 - (2) Hospitalization
 - (3) Arrest

e. Exhibit A, Part 1, Statement of Work, correct number of Section 7 only, to read as follows: language to be deleted or replaced is struck through; new language is <u>underlined and bold</u>.

7.6. Staffing Levels

f. Effective January 1, 2024, Exhibit A, Part 1, Statement of Work, Section 8., to read as follows: language to be deleted or replaced is struck through; new language is underlined and bold.

8.7. Direct Care

Contractor's direct care staff must assist Individuals with activities in Contractor's facility, as well as activities and medical appointments in the community, and must be trained in accordance with Section 1415. of this Exhibit A, Part 1 Statement of Work. For purposes of this Contract, direct care staffing is outlined below:

- a. Contractor shall provide a minimum ratio of 1 direct care staff for every 34 Individuals during 12-hour day and swing shifts.shift, with a total of 7 direct care at full capacity. Contractor shall provide a minimum ratio of 1 direct care staff for every 46 Individuals during night shift, with a total of 5 at full capacity. Contractor shall increase staffing when it is warranted by Individual acuity; and
- b. In addition to the above direct care staffing, regardless of census, Contractor shall ensure 1 designated Medication Aide on all shifts; and
- c. Contractor shall maintain an on-call pool of direct care staff to cover staff absences and position vacancies.

g. Effective January 1, 2024, Exhibit A, Part 1, Statement of Work, new Sections 9., 10., and 11. are added to read as follows:

9. Administrator

Contractor shall provide 1 FTE administrator to provide oversight to staff and quality assurance activities to ensure the terms of this contract and licensing regulations are met.

10. Program Director

Contractor shall provide the program 1 FTE Program Director position to support the residential program's Administrator and to provide staff oversight and quality assurance activities. Contractor's Program Director must have experience with operation aspects of running a residential program for Individuals in the Target Group.

11. Drug and Alcohol Specialist

Contractor shall provide the program one 1 FTE Certified Drug and Alcohol Specialist, credentialed and will help clients maintain sobriety.

Staff in this position shall provide services to Individuals identified with substance use disorders and addictions. Responsibilities include development, coordination and implementation of education programs to enhance and support treatment of substance use disorders for Individuals and their identified support network, as well as ensuring direct care staff training. Services provided by this position shall be collaborative and support the Behavior Plan. Contractor's Certified Drug and Alcohol Specialist shall ensure:

- a. Partnerships with local law enforcement regarding reporting and disposal of illegal substances;
- b. Development and management of plans for safe drug use, in order to continue residency with Contractor;
- c. Identification and documentation of addiction triggers and coordination of any necessary treatment;
- d. Implementation of individual and group support meetings for Individuals who have a history of illegal drug use or are participating in drug and alcohol treatment; and
- e. Provision of staff education on substances and addiction.
- h. Effective January 1, 2024, Exhibit A, Part 1, Statement of Work, previous Section 9. is renumbered and amended to read as follows: language to be deleted or replaced is struck through; new language is <u>underlined and bold</u>.

912. Behavioral Health Coordinator

Contractor shall provide 1 FTE staff designated Behavioral Health Coordinator position for coordination of Behavior Support Services by a qualified Behavioral Consultant, Mental Health Specialist or other Rehabilitation services. Contractor's Behavioral Health Coordinator must be available to provide on-call services, and are responsible for documenting, implementing and training staff on Behavior Plans. Responsibilities include but are not limited to:

- a. Screening of referrals and other activities related to admission;
- <u>b.</u> Requesting Behavioral Supports Services referrals from ODHS
 <u>Designee upon admission, if Individual has a history of or is currently exhibiting challenging behaviors;</u>
- **bc.** Providing or ensuring availability of 24/7 continuous supervision around implementation of Behavior Support Plans, as well as ensuring access to emergency backup is available for direct care staff;
- ed. Communication with qualified Behavioral Consultants, to ensure all Behavior Support Services are provided for Individuals as needed;
- de. Development of Individual-specific Service and Behavioral Plans,

- including identification of Individual-specific intervention and strategies that caregivers can implement;
- **ef**. Ensure Behavior Support Plans are incorporated into the Activity Plans, through collaboration with the Activity Coordinators;
- **fg.** Ensure appropriate documentation in Individual's records for any needed behavioral observations/interactions related to successful progress in behavior management;
- **<u>gh.</u>** Review each Individual's Behavior Plan at least monthly; and
- **hi**. Coordination and management of all direct care staff training and implementation of Behavior Support Services in collaboration with qualified Behavioral Consultants.
- i. Effective January 1, 2024, Exhibit A, Part 1, Statement of Work, previous Section 10. is renumbered to read as follows: language to be deleted or replaced is struck through; new language is underlined and bold.
 - 1013. Resident Care Coordinator
- j. Effective January 1, 2024, Exhibit A, Part 1, Statement of Work, previous Sections 11. is renumbered to read as follows: language to be deleted or replaced is struck through; new language is underlined and bold.

1114. Activity Coordinators

Contractor shall provide 8 hours per day of 2 FTE Activity Coordinator positions for activity development, implementation, training, oversight, and support. Responsibilities include ensuring direct care staff are trained on the Activity Plan, and that Individuals can participate in activities 7 days per week, even if an Activity Coordinator is not On-Site or available. Activity Coordinator shall:

- a. Conduct a written assessment for each Individual that addresses, at a minimum, the following:
 - (1) Past and current interests;
 - (2) Current abilities, skills and interests;
 - (3) Emotional and social needs and patterns;
 - (4) Adaptations necessary for the Individual to participate; and
 - (5) Identification of activities needed to supplement the Individual's Behavior Plan.
- b. Develop an Activity Plan for each Individual within 15 business days of admission, based on the Activity assessment. The resulting Activity Plan must meet the preferences of each Individual and be Available on day and evening shifts, 7 days per week. Activities shall include scheduled or planned, as well as spontaneous activities, and which are collaborative and support the Behavior Plan. Activities may include, but are not limited to:

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- (1) One-to-one activities that encourage positive relationships between Individuals and Contractor's staff (e.g. life story, reminiscing, music);
- (2) Spiritual, creative, and intellectual activities;
- (3) Sensory stimulation activities;
- (4) Physical activities that enhance or maintain an Individual's ability to ambulate or move; and
- (5) Outdoor activities.
- Review Activity Plan at least quarterly through the Service c. Planning process and modified, as needed, based on feedback from direct care staff, SPT, and the Individual's responses; and
- d. Request Behavioral Supports Services referrals from ODHS Designee if Individual continues to refuse all offered activities; and
- d.e. Provide training needed to Contractor's direct care staff to implement current Activity Plans.
- k. Effective January 1, 2024, Exhibit A, Part 1, Statement of Work, previous Section 12. is deleted in its entirety.
- l. Effective January 1, 2024, Exhibit A, Part 1, Statement of Work, previous Sections 13. is renumbered and amended to read as follows: language to be deleted or replaced is struck through; new language is underlined and bold.

1315. Nursing Services

Contractor shall, in addition to nursing requirements of Oregon Administrative Rules Chapter 411, Division 054:

- Provide 1 FTE Registered Nurse (RN) and 2 FTE Licensed a. Practical Nurses (LPN) with current unencumbered Oregon licensure. Contractor shall ensure an adequate number of nursing hours are provided relevant to the census and acuity, nursing staff are On-Site at least <u>5</u>7 days per week and Available and On-Call 7 days per week; and
- Ensure the following tasks are performed by Contractor's licensed b. nurses, within the scope of their license:
 - (1) Assist with the screening of prospective Individual to determine if their needs can be met under this Contract;
 - (2) Provide focused assessments per Oregon Administrative Rules Chapter 851, Division 045 to assist with development of initial Service Plan, admissions,

- discharges, MARS, TARS, and implementation of individualized Nursing Service Plans;
- (3) Ensure that each Individual receives a Nursing Service Plan that is pursuant to the Service Plan;
- (4) Review each Nursing Service Plan monthly, or more frequently, if the Individual experiences a significant change of condition and update quarterly;
- (5) Provide or ensure that each direct care staff has the training needed to support each Individual's Nursing Service Plans;
- (6) Ensure delegation, teaching and documentation of nursing care as regulated by Oregon Administrative Rules Chapter 851, Division 047;
- Provide a review of Contractor's pharmacy and medication (7) system and ensure Oregon Administrative Rules Chapter 851, Division 047 compliance regarding the teaching of medication administration; and
- (8) Coordinate with Home Health, Hospice, or a licensed health care provider for tasks that fall outside the scope of the facility and/or Contractor's nursing staff license(s).

Effective January 1, 2024, Exhibit A, Part 1, Statement of Work, new Section m. 16 is added to read as follows:

16. **Transportation Coordinator**

Contractor shall provide a 1 FTE Resident Outing Coordinator position, who will provide the following services:

- a. Coordination of scheduling and transportation for medical appointments;
- Act as Community Attendant for Individuals during local b. community and health related appointments, ensuring the Individual's safety and that information needed for the Individual's Service Plan is exchanged;
- Coordination of individualized opportunities for peer and c. community involvement;
- d. Coordination and access to community resources and services, including but not limited to religious, vocational or education opportunities, volunteer groups, support or substance abuse recovery groups; and
- Assisting Individuals in accessing necessary health care services or e. services to which Individuals are entitled.

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- n. Effective January 1, 2024, Exhibit A, Part 1, Statement of Work, previous Sections 13., 14, and 15. are renumbered to read as follows: language to be deleted or replaced is struck through; new language is underlined and bold.
 - 1317. General Health Services
 - 14<u>18</u>. Training
 - 1519. Contract Review
- o. For services provided on and after the effective date of this amendment, Exhibit A, Part 2, "Payment and Financial Reporting", Section 1.a. only to read as follows:
 - a. Contractor shall be paid as follows:
 - (1) As consideration for the services provided by the Contractor for the time period of September 1, 2022, to <u>December 31</u> June 30, 2024, unless otherwise amended, ODHS will pay to the Contractor:
 - \$17,349.00 prorated per month per Individual for up to <u>30</u>16 Individuals at any one time during the term of this Contract.
 - (2) As consideration for the service provided by the Contractor for the time period of <u>January</u>July 1, 2024, through <u>June 30, 2024the end of the Contract</u>, unless otherwise amended, ODHS will pay to the Contractor:
 - \$16,715.00 prorated per month per Individual for up to <u>30</u>16 Individuals at any one time during the term of this Contract.
 - (3) As consideration for the service provided by the Contractor for the time period of July 1, 2024, through the end of the Contract, unless otherwise amended, ODHS will pay to the Contractor:
 - \$17,551.00 prorated per month per Individual for up to 30 Individuals at any one time during the term of this Contract.
- p. Exhibit B, "Standard Terms and Conditions", Section 21., "Notice" ODHS address only to read as follows: language to be deleted or replaced is struck through; new language is underlined and bold.

ODHS: Office of Contracts & Procurement

635 Capitol Street NE, Suite 350 500 Summer Street NE, E-03

Salem, OR 97301

Telephone: 503-945-5818

Fax: 503-378-4324

3. Contractor shall comply with all federal, state and local laws, regulations, executive orders and ordinances applicable to Contractor and the Contract. ODHS' performance under the Contract is conditioned upon Contractor's compliance with the obligations of

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Contract Number 177403

STATE OF OREGON PERSONAL/PROFESSIONAL SERVICES CONTRACT

In compliance with the Americans with Disabilities Act, this document is available in alternate formats such as Braille, large print, audio recordings, Web-based communications and other electronic formats. To request an alternate format, please send an e-mail to dhs-oha.publicationrequest@state.or.us or call 503-378-3486 (voice) or 503-378-3523 (TTY) to arrange for the alternative format.

This Contract is between the State of Oregon, acting by and through its Oregon Department of Human Services, hereinafter referred to as "**ODHS**," and

Elite Care Oatfield Estates, LLC Attn: Raeann Voorhies 4444 SE Oatfield Hill Road Milwaukie, Oregon 97267 Telephone: 503.348.8587

Email address: rvoorhies@elitecare.com

hereinafter referred to as "Contractor."

Work to be performed under this Contract relates principally to ODHS'

Aging and People with Disabilities Central Delivery Supports Unit 500 Summer Street NE Salem, Oregon 97301

Contract Administrator: Melissa Taber or delegate

Telephone: 503.269.4565

Email address: melissa.g.taber@dhsoha.state.or.us

1. Effective Date and Duration. This Contract shall become effective on the later of: (I) the last date all required signatures in Section 6., below have been obtained, or (II) September 1, 2022 provided it is (i) signed by all parties on or before such date, and (ii) when required, approved in writing by the Oregon Department of Justice on or before such date, and (iii) when required, approved in writing by the Oregon Department of Administrative Services. Unless extended or terminated earlier in accordance with its terms, this Contract shall expire on August 31, 2024. Contract termination shall not extinguish or prejudice ODHS' right to enforce this Contract with respect to any default by Contractor that has not been cured.

2. Contract Documents.

- **a.** This Contract consists of this document and includes the following listed exhibits which are incorporated into this Contract:
 - (1) Exhibit A, Part 1: Statement of Work
 - (2) Exhibit A, Part 2: Payment and Financial Reporting
 - (3) Exhibit A, Part 3: Special Provisions
 - (4) Exhibit B: Standard Terms and Conditions
 - (5) Exhibit C: Insurance Requirements
 - (6) Exhibit D: Federal Terms and Conditions

There are no other contract documents unless specifically referenced and incorporated in this Contract.

b. This Contract and the documents listed in Section 2., "Contract Documents", Subsection a. above, shall be in the following descending order of precedence: this Contract less all exhibits, Exhibits D, B, A, and C.

3. Consideration.

- a. The maximum, not-to-exceed compensation payable to Contractor under this Contract, which includes any allowable expenses, is \$6,662,016.00. ODHS will not pay Contractor any amount in excess of the not-to-exceed compensation of this Contract for completing the Work and will not pay for Work performed before the date this Contract becomes effective or after the termination or expiration of this Contract. If the maximum compensation is increased by amendment of this Contract, the amendment must be fully effective before Contractor performs Work subject to the amendment.
- **b.** Payments to Contractor shall be subject to ORS 293.462 and shall be made in accordance with the payment schedule and requirements in Exhibit A, Part 2., "Payment and Financial Reporting."
- c. ODHS will only pay for completed Work under this Contract. For purposes of this Contract, "Work" means the tasks or services and deliverables accepted by ODHS as described in Exhibit A, Part 1, "Statement of Work."

| 4. | Contractor or Subrecipient Determination. In accordance with the State Controller's Oregon Accounting Manual, policy 30.40.00.104, ODHS' determination is that: | | |
|----|--|----------------------------|------------------|
| | Contractor is a subrecipient | Contractor is a contractor | ☐ Not applicable |

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EXHIBIT A Part 1 Statement of Work

Contract Type: Residential Care Facility Specific Needs Contract

Contract Capacity: Not to exceed capacity of 16 approved Contracted Residents (aka Individuals) at any one time during the term of this Contract.

Governing Administrative Rules: Contractor must adhere to the following governing rules, as applicable, while performing work under this Contract: Residential Care and Assisted Living Facilities Oregon Administrative Rules Chapter 411, Division 054; Medicaid Long-Term Care Service Administrative Rules Chapter 411, Division 015; Specific Needs Services Oregon Administrative Rules Chapter 411, Division 027 and all other applicable state and federal laws.

> Elite Care Oatfield Estates Larch-Tabor House 4425 SE Oatfield Hill Rd Milwaukie, OR 97267

1. Definitions

- a. "Activities of Daily Living" or "ADL" means those personal and functional activities required by an Individual for continued well-being, health, and safety. Activities consist of eating, dressing, grooming, bathing, personal hygiene, mobility (ambulation and transfer), elimination (toileting, bowel, and bladder management), cognition, and behavior.
- b. "Activity Plan" means the plan that is developed for each Individual based on their activity assessment. The plan should include strategies for how these activities can become part of the Individual's daily routines.
- c. "Area Agency on Aging" or "AAA" means the ODHS designated agency charged with the responsibility to provide a comprehensive and coordinated system of services to older adults or Individuals with disabilities in a planning and service area. For purposes of this Contract, the term Area Agency on Aging is inclusive of both Type A and Type B Area Agencies on Aging as defined in ORS 410.040 and described in ORS 410.210 to 410.300.
- d. "Behavior Plan" means the written document that describes individualized proactive support strategies designed to make the Individual's challenging behaviors irrelevant, inefficient, or ineffective while reinforcing alternative behavior that achieves and satisfies the same need as the challenging behavior. The Behavior Plan shall identify interventions for Contractor's staff to help deescalate, reduce, or tolerate the challenging behavior when it occurs. The strategies focus on environmental, social, and physical factors that affect the behavior, while including supports for communication, personal choice, and specific preferences.
- e. "Contract Administrator" means the ODHS staff person accountable for monitoring and ensuring compliance with the terms and conditions of the Contract and ensuring that all

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- requirements are met.
- f. "Individual" means the ODHS Consumer or Resident who meets the Target Group definition and receives Services under this Contract. For purposes of this Contract, Client, Resident, and Individual are interchangeable terms.
- g. "Instrumental Activities of Daily Living" or "IADL" means tasks consisting of housekeeping, laundry, shopping, transportation, medication management, and meal preparation.
- h. "LPN" means Licensed Practical Nurse.
- i. "Nursing Service Plan" means the plan that is developed by the Registered Nurse based on an Individual's initial nursing assessment, reassessment, or updates made to a nursing assessment as a result of monitoring visits. The Nursing Service Plan must describe all licensed nursing services the Individual shall receive and be pursuant to the Individual's Service Plan.
- j. "ODHS" means Oregon Department of Human Services.
- k. "ODHS Designee" means the ODHS or AAA Case Manager or Diversion/Transition Coordinator primarily responsible for coordinating the Individual's services.
- 1. "On-Call" means available to participate in discussion or for inquiries, even when not present at the service location.
- m. "On-Site" means at the specific service location.
- n. "Rehabilitation Plan" means a plan developed and reviewed annually by a licensed therapist to assist an Individual with increasing, maintaining, or developing occupational, speech, respiratory, cognitive or physical skills.
- o. "RN" means Registered Nurse.
- p. "Service Plan" means the written, individualized plan for services developed by the Service Planning Team, reflecting the Individual's capabilities, choices and, if applicable, measurable goals and managed risk issues. The Service Plan defines the division of responsibility in the implementation of the services, as well as when and how often care and Services shall be provided.
- q. "Service Planning Team" or "SPT" means a team who includes the Individual and/or the Individual's identified support network, Contractor's lead administrative staff supporting medical, behavioral, and activity oversight called out in this Contract, Contractor's Administrator or designee, and ODHS Designee. The team is responsible for overseeing the Individual's Service Plan and all other associated plans or services in this Contract.
- r. "Specific Needs Services" refers to the specific needs' settings Contracts identified in OAR 411-027-0075 (4). A specific needs setting Contract pays a rate in excess of the rate schedule to providers who care for a group of individuals whose service needs exceed the service needs encompassed in the base payment and add-on's.

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- s. "Target Group" means any group of Individuals who meet all of the following documented criteria prior to admission and have received approval for admission:
 - (1) Eligible for Medicaid Long-Term Care Services pursuant to Oregon Administrative Rules Chapter 411, Division 015;
 - (2) Currently residing in a nursing facility, at risk for nursing facility placement or houseless;
 - (3) Has a history of unsuccessful placements or service needs that make it difficult to secure a standard placement; and
 - (4) Requires at least 2 of the following:
 - a) 2-person full assist with mobility; or
 - b) Rehabilitation Plan developed by a licensed therapist including but not limited to a Physical Therapist, Occupational Therapist, Speech/Language Therapist or Recreation Therapist; or
 - c) Clinical Treatment Plan developed by a licensed medical professional for chronic disease management, including but not limited to a Primary or Specialty Physician, Psychologist, Psychiatrist, Licensed Clinical Social Worker or Certified Alcohol and Drug Counselor; or
 - d) Nursing assessment more than one day per week or has ongoing tasks of nursing that cannot be delegated; or
 - e) Behavior Support Plan.
 - t. "Transition Planning" means documented assessment and planning activities resulting in sound admission and transition plans, coordinated and developed by Contractor prior to Individual's placement with Contractor.

2. Contractor's Services

- a. Contractor shall perform all Services in accordance with Residential Care and Assisted Living Facilities Oregon Administrative Rules Chapter 411, Division 054 and all applicable state and federal laws.
- b. ODHS Contract Administrator will act as ODHS liaison for all Contract oversight and technical assistance activities.
- c. Contractor shall notify the Contract Administrator and ODHS Designee within 10 days of any vacancy of Contractor's licensed nurses or facility Administrator. Contractor shall provide the Contract Administrator with a plan of how the vacancy will be covered and process for filling the position.
- d. Contractor shall ensure that all Individuals served under this Contract meet the Target Group requirements.

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- e. Contractor shall notify the ODHS Designee of an unexpected and immediate absence of the Individual from the program. Examples of an unexpected and immediate absence include but not limited to:
 - (1) Involuntary Exit
 - (2) Hospitalization
 - (3) Arrest

3. Eligibility and Admission Process

- a. ODHS shall have no financial responsibility until Individual's eligibility has been approved, the placement and payment have been authorized by ODHS and the Transition Planning Meeting has occurred. The Service payment shall become effective on the date of placement pursuant to a fully executed Contract.
- b. ODHS has sole and final approval authority over all Contract admissions.
- c. All Medicaid admissions under this Contract must be approved by ODHS prior to admission.
- d. Contractor shall screen all Individuals being considered for placement under this Contract and review screening results and all related service planning information with relevant Service Planning Team members, including the ODHS Designee, prior to establishing a targeted admission date.
- e. Contractor and the ODHS Designee shall mutually determine the targeted admission date and mutually confirm the actual admission date after receiving confirmation of ODHS final approval.
- f. Contractor shall engage in assessment and planning activities prior to Individual's placement with Contractor, resulting in sound admission and transition development and coordination. Contractor shall ensure there is documentation supporting the completion of these activities in the Individual's service record to include all subsequent Service Plans.
- g. Contractor shall coordinate and participate in a minimum of one Transition Planning meeting prior to the targeted admission date with Individual and/or the Individual's identified support network, both the referring and receiving ODHS Designee and a representative of the provider(s) currently providing Services to the Individual (as applicable). Transition Planning participants shall:
 - (1) Identify ODHS Designee and Contractor Transition Planning roles and responsibilities;
 - (2) Identify guardian, representative payee, and designated representative

assignments;

- (3) Identify primary care physician and other health care provider(s);
- (4) Identify Individual's transition needs to include but not limited to: DME, medications, transportation, supplies, ancillary services, etc;
- (5) Review medical needs with a plan to ensure coordination of medical benefits and services; and
- (6) Review existing Services or plans and identification of staffing needs.

4. Discharge Process

- a. Contractor shall comply with all Involuntary Move-Out criteria set forth in OAR 411-054-0080;
- b. Contractor shall consult with the Contract Administrator and ODHS Designee prior to the issuance of an Involuntary Move-Out notice. In the absence of the Contract Administrator, it is appropriate for the Contractor to consult solely with the ODHS Designee;
- c. Contractor shall provide the Contract Administrator and ODHS Designee with a copy of the approved Involuntary Move-Out notice; and
- d. Contractor shall engage in transition planning with the Individual and their current support network outside of the program to facilitate a safe and sound transition.

5. Service Planning Team

Contractor shall designate an administrative employee, whose position description includes scheduling, facilitating, coordinating, overseeing, and documenting quarterly Service Planning Team meetings. Health care providers shall be invited to participate in the SPT meeting as needed.

The Service Planning Team shall:

- a. Review each Individual's Service Plan and attached component plans on a quarterly basis, or more frequently if the Individual's physical or behavioral health deteriorates, with subsequent updates to the Service Plan and all attached component plans as needed;
- b. Document participation and attendance in the Service Plan meetings. Virtual participation is acceptable but must be documented. Team members who are unable to attend the meeting must receive copies of the updated Service Plans;
- c. Oversee communication and implementation of any changes to the Service Plan and all attached component plans to Contractor's direct care staff in a timely manner;

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- d. Designate a SPT member to review the Service Plan with the Individual in a manner which encourages the Individual's fullest participation possible in the planning process, assures the Individual's preferences, goals, and ability to self-direct are maximized, and that the Individual is given opportunity to choose IADL, ADL and activities on a daily basis. The Individual's response to this review must be documented;
- e. Review changes in behavioral status and critical incidents, and modify Behavior Plans as necessary, to promote resident safety and stability; and
- f. Engage Contract Administrator and ODHS Designee within 72 hours of a change of condition which results in an immediate revision to the Service Plan or a Less-Than-30-Day notice.

7. Staffing Levels

Staffing levels must comply with the licensing rules of the facility, Oregon Administrative Rules Chapter 411, Division 054 and be sufficient to meet the scheduled and unscheduled needs of Individuals. If Contractor is unable to meet staffing requirements as a result of extenuating circumstances, the Contractor will notify the Contract Administrator. Contractor shall ensure:

- a. Hiring of qualified staff and assure coverage to meet the needs of each Individual;
- b. All staff hired or who work with Individuals are experienced, qualified, well-trained persons who have an approved criminal history check;
- c. Current position descriptions are maintained and are available to Contract Administrator upon request; and
- d. Emergency backup and On-Call information for Contractor's licensed nurses and Administrator are posted and available to direct care staff on all shifts to provide crisis management.

8. Direct Care

Contractor's direct care staff must assist Individuals with activities in Contractor's facility, as well as activities and medical appointments in the community, and must be trained in accordance with Section 14. of this Exhibit A, Part 1 Statement of Work. For purposes of this Contract, direct care staffing is outlined below:

- a. Contractor shall provide a minimum ratio of 1 direct care staff for every 3 Individuals during day and swing shifts. Contractor shall provide a minimum ratio of 1 direct care staff for every 4 Individuals during night shift. Contractor shall increase staffing when it is warranted by Individual acuity; and
- b. In addition to the above direct care staffing, regardless of census, Contractor shall ensure 1 designated Medication Aide on all shifts; and
- c. Contractor shall maintain an on-call pool of direct care staff to cover staff absences and position vacancies.

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9. Behavioral Health Coordinator

Contractor shall provide 1 FTE staff designated Behavioral Health Coordinator position for coordination of Behavior Support Services by a qualified Behavioral Consultant, Mental Health Specialist or other Rehabilitation services. Contractor's Behavioral Health Coordinator must be available to provide on-call services, and are responsible for documenting, implementing and training staff on Behavior Plans. Responsibilities include but are not limited to:

- a. Screening of referrals and other activities related to admission;
- b. Providing or ensuring availability of 24/7 continuous supervision around implementation of Behavior Support Plans, as well as ensuring access to emergency backup is available for direct care staff;
- c. Communication with qualified Behavioral Consultants, to ensure all Behavior Support Services are provided for Individuals as needed;
- d. Development of Individual-specific Service and Behavioral Plans, including identification of Individual-specific intervention and strategies that caregivers can implement;
- e. Ensure Behavior Support Plans are incorporated into the Activity Plans, through collaboration with the Activity Coordinators;
- f. Ensure appropriate documentation in Individual's records for any needed behavioral observations/interactions related to successful progress in behavior management;
- g. Review each Individual's Behavior Plan at least monthly; and
- h. Coordination and management of all direct care staff training and implementation of Behavior Support Services in collaboration with qualified Behavioral Consultants.

10. Resident Care Coordinator

Contractor shall provide 2 FTE designated Resident Care Coordinators. Persons in these positions must have experience with supervising direct care staff and understand quality assurance procedures. Job description must designate responsibility for the following:

- a. Screening of referrals and other activities related to admission;
- b. Providing or ensuring availability of 24/7 continuous supervision, as well as ensuring access to emergency backup is available for direct care staff;
- c. Development and provision of any Individual-specific training needed to implement the Individual's Service Plan;
- d. Schedule and provide facilitation of the Service Planning Team meetings;
- e. Provide monthly review of Individual Service Plans with Contractor's direct care staff;
- f. Monitors changes to medical orders daily;
- g. Conduct record reviews and quality assurance checks of staff documentation
- h. Manage staffing decisions such as hires and training, performing staff screening,

- staff scheduling, conducting initial staff on-site training, and scheduling on-call coverage for all Contractor's staff;
- i. Audit of each Individual's Service Plan and medications at least quarterly;
- j. Ensures documentation in each Individuals' chart for smooth transition between shifts:
- k. Facilitate, assist and provide support with client services and activities as needed, including but not limited to Individual admissions/discharges, orientations to Individual services, group facilitation and safety checks;
- 1. Communicate with SPT and other team meetings regarding interactions with Individuals, observations, and changes in status of Individuals;
- Oversee the implementation of all training required by this Contract; m.
- Conduct record reviews and quality assurance checks of staff documentation; n.
- Ensure that Contractor's staff has all supplies necessary for daily life as well as o. emergency events;
- Liaison with DHS Contract Administrator and local ODHS/AAA office of new p. referrals and discharges; and
- Develop and implement policies and procedures necessary to implement services q. in this Contract.

11. Activity Coordinators

Contractor shall provide 8 hours per day of Activity Coordinator positions for activity development, implementation, training, oversight, and support. Responsibilities include ensuring direct care staff are trained on the Activity Plan, and that Individuals can participate in activities 7 days per week, even if an Activity Coordinator is not On-Site or available. Activity Coordinator shall:

- Conduct a written assessment for each Individual that addresses, at a minimum, a. the following:
 - (1) Past and current interests:
 - (2) Current abilities, skills and interests;
 - (3) Emotional and social needs and patterns;
 - (4) Adaptations necessary for the Individual to participate; and
 - (5) Identification of activities needed to supplement the Individual's Behavior
- b. Develop an Activity Plan for each Individual within 15 business days of admission, based on the Activity assessment. The resulting Activity Plan must meet the preferences of each Individual and be Available on day and evening shifts, 7 days per week. Activities shall include scheduled or planned, as well as

177403-0/trm Page 14 of 45 ODHS PSK (reviewed by DOJ 8/30/2018) Updated: 3/1/2021 spontaneous activities, and which are collaborative and support the Behavior Plan. Activities may include, but are not limited to:

- (1) One-to-one activities that encourage positive relationships between Individuals and Contractor's staff (e.g. life story, reminiscing, music);
- (2) Spiritual, creative, and intellectual activities;
- (3) Sensory stimulation activities;
- (4) Physical activities that enhance or maintain an Individual's ability to ambulate or move: and
- (5) Outdoor activities.
- Review Activity Plan at least quarterly through the Service Planning process and c. modified, as needed, based on feedback from direct care staff, SPT, and the Individual's responses; and
- d. Provide training needed to Contractor's direct care staff to implement current Activity Plans.

Administration 12.

Contractor shall provide 1 FTE administrator to provide oversight to staff and quality assurance activities to ensure the terms of this contract and licensing regulations are met.

13. **Nursing Services**

Contractor shall, in addition to nursing requirements of Oregon Administrative Rules Chapter 411, Division 054:

- a. Provide 1 FTE Registered Nurse (RN) and 2 FTE Licensed Practical Nurses (LPN) with current unencumbered Oregon licensure. Contractor shall ensure an adequate number of nursing hours are provided relevant to the census and acuity, nursing staff are On-Site at least 7 days per week and Available and On-Call 7 days per week; and
- b. Ensure the following tasks are performed by Contractor's licensed nurses, within the scope of their license:
 - (1) Assist with the screening of prospective Individual to determine if their needs can be met under this Contract:
 - (2) Provide focused assessments per Oregon Administrative Rules Chapter 851, Division 045 to assist with development of initial Service Plan, admissions, discharges, MARS, TARS, and implementation of individualized Nursing Service Plans:
 - (3) Ensure that each Individual receives a Nursing Service Plan that is pursuant to the Service Plan:
 - (4) Review each Nursing Service Plan monthly, or more frequently, if the Individual experiences a significant change of condition and update quarterly;

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- (5) Provide or ensure that each direct care staff has the training needed to support each Individual's Nursing Service Plans;
- (6) Ensure delegation, teaching and documentation of nursing care as regulated by Oregon Administrative Rules Chapter 851, Division 047;
- (7) Provide a review of Contractor's pharmacy and medication system and ensure Oregon Administrative Rules Chapter 851, Division 047 compliance regarding the teaching of medication administration; and
- (8) Coordinate with Home Health, Hospice, or a licensed health care provider for tasks that fall outside the scope of the facility and/or Contractor's nursing staff license(s).

13. General Health Service

Contractor shall, through its Administrator or licensed nursing staff, ensure:

- a. Policy and protocols exist and are followed to ensure that an Individual's change of condition and any required interventions are communicated to direct care staff on each shift;
- b. Individuals are assisted in accessing the health care services needed or to which Individuals are entitled from outside providers;
- c. Transportation for local non-emergent transports is arranged or provided for by Contractor's facility as needed to meet health care needs, activity needs or to support interventions identified in the Service Plan; and
- d. Community Attendants are arranged or provided during all local community activities, as outlined in the Individual's Activity or Behavior Plan, and health related appointments to ensure the Individual's safety and that information needed for the Individual's Service Plan is exchanged.

14. Training

Contractor shall ensure:

- a. All staff assigned to work with Individuals receive training on the Contractor's general policies and procedures, residential program operating policies and procedures, and all Service Plans and protocols specific to the Individual prior to placement of the Individual in the Contractor's residential program, and on-going as policies, procedures, protocols and plans are updated.
- b. All staff assigned to work with Individuals receive on-going behavioral and mental health training and education.
- c. Direct care staff receive a minimum of 12 hours annual training on clinical and care giving practices that are relevant to the Individuals served and are above the training standards and hours required by Oregon Administrative Rules Chapter 411, Division 054 for Contractor's licensure. Training must be focused on topics and/or issues that

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d. Contractor shall ensure all required training activities are documented and verifiable to include dates, topics, attendees, and presenters.

15. Contract Review

- a. Contractor shall participate in a Contract review initiated by ODHS
 90 days post-Contract execution and again annually thereafter.
- b. Contractor shall provide ODHS with all requested service documentation and financial statements needed to evaluate Contractor's performance during the term of this Contract.
- c. Based on internal audits, Contractor will provide management of the residential program's quality assurance and staff training programs. Contractor will develop quality assurance and training reports and make available to the Contract Administrator upon request.

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Exhibit A Part 2 Payment and Financial Reporting

1. Payment Provisions

- a. Contractor shall be paid as follows:
 - (1) As consideration for the services provided by the Contractor for the time period of **September 1, 2022 to June 30, 2023**, unless otherwise amended, ODHS will pay to the Contractor:
 - **\$17,349.00** prorated per month per Individual for up to 16 Individuals at any one time;
 - (2) As consideration for the services provided by Contractor for the time period of **July 1, 2023 to August 31, 2024**, ODHS will pay to the Contractor:
 - **\$16,523.00** prorated per month per Individual for up to 16 Individuals at any one time.
- b. To provide a buffer for potential future rate increases, the maximum payable to Contractor under this Contract, shown in section 3.a "Consideration", is calculated using the highest monthly rate shown in Section 1.a.(1) above. Regardless, any changes to the monthly rates listed in Section 1. "Payment Provisions" above must be done through a Contract Amendment.
- c. ODHS will pay only for completed Work under this Contract.
- d. Subject to the conditions of this paragraph 1.c., ODHS guarantees a minimum payment to the Contractor of one day at the rate described in ODHS' Policy Transmittal for the acceptance of referrals made by ODHS or its designee. Contractor agrees to provide services to at least one Individual eligible to receive services referred by ODHS to Contractor during the term of this Contract. Contractor shall be entitled to payment of the guaranteed minimum amount as follows:
 - (1) If ODHS fails to make any referrals to Contractor during the term of this Contract; or
 - (2) If, through the provision of services to any Individual referred to Contractor under this Contract, Contractor is not due an amount equal to at least the guaranteed minimum payment amount, then
 - Contractor may, within 30 days of the expiration or termination date of this Contract, submit an invoice to ODHS for payment which totals the guaranteed minimum amount, taking in to account any moneys previously paid by ODHS or due to the Contractor for services provided by Contractor to an individual. However, if the

Contractor fails to submit an invoice to ODHS within the required time, or Contractor has not fulfilled Contractor's obligation to provide services to at least one Individual referred to Contractor under this Contract, ODHS shall have no further obligation to Contractor for payment of the guaranteed minimum amount.

- e. Contractor will neither accept nor solicit additional consideration from any source for services purchased under this Contract for eligible ODHS or Area Agency on Aging (AAA) Individuals.
- f. Maintenance costs include rent, utilities and food (room and board). Payment for maintenance costs and any other authorized special needs are the responsibility of each Individual and are not a part of the purchases under this Contract. Individuals, whose monthly income exceeds the maintenance total, as published by ODHS, plus standard persona incidental allowance, must apply any balance to the cost of the authorized service payment. The service rate for ODHS Individuals may not be more than rates charged private paying Individuals with the same service needs.
- g. Regardless of facility location, no payment to buyer or lessee of the facility will be made until the buyer or lessee has received a license and a contract from ODHS. ODHS will continue payment for Contractor's services no more than 30 day following termination of a licensure.
- 2. Travel and Other Expenses. ODHS shall not reimburse Contractor for any travel or additional expenses under this Contract.

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